

Melospeech may share data with trusted partners (regional centers, insurance providers, other service providers) with your consent to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for service delivery. All such third parties are prohibited from using your personal information except to provide these services to Melospeech or other approved providers, and they are required to maintain the confidentiality of your information.

Melospeech may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Melospeech or the site; (b) protect and defend the rights or property of Melospeech; and/or (c) act under exigent circumstances to protect the personal safety of users of Melospeech, or the public.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Melospeech. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Melospeech website.

Use of Cookies

The Melospeech website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Melospeech pages, or register with Melospeech site or services, a cookie helps Melospeech to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Melospeech website, the information you previously provided can be retrieved, so you can easily use the Melospeech features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Melospeech services or websites you visit.

Security of your Personal Information

Melospeech secures your personal information from unauthorized access, use, or disclosure. Melospeech uses the following methods for this purpose:

- SSL Protocol

- All PHI is securely stored in our HIPAA-compliant EMR System or encrypted emails after onboarding with us.

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be

guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written contract conducted in accordance with federal law, provide a service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us; We keep records for up to 5 years.
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;

- Debug to identify and repair errors that impair existing intended functionality;
- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or

- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Melospeech collects personally identifiable information from children under the age of thirteen. Melospeech collects this information for the following reason(s): treatment of communication delays as agreed to by the minor's legal guardian.

We provide information about our personal data practices for children in our onboarding HIPAA forms and wherever we knowingly collect personal data from children on our website. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website. If you are a parent and you have questions regarding our data collection practices, please contact us using the information provided at the end of this Statement of Privacy.

E-mail Communications

From time to time, Melospeech may contact you via email for the purpose of providing announcements, appointment reminders, alerts, confirmations, surveys, and/or other general communication.

If you would like to stop receiving communications via email from Melospeech, you may opt out of such communications by Clients may respond STOP, CANCEL, UNSUBSCRIBE to be removed from text message reminders regarding upcoming sessions..

External Data Storage Sites

We may store your data on servers provided by third-party hosting vendors with whom we have

contracted.

Changes to this Statement

Melospeech reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Melospeech welcomes your questions or comments regarding this Statement of Privacy. If you believe that Melospeech has not adhered to this Statement, please contact Melospeech at:

Melospeech Inc.

Email Address:

hello@melospeech.com

Telephone number:

9512347550

Effective as of July 26, 2021